



6 November 2014

National Health IT Board  
Ministry of Health  
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Wellington 6145

By email: [standards@health.govt.nz](mailto:standards@health.govt.nz).

Tēnā koe

**HISO 10049.2 Videoconferencing Endpoint Naming Scheme; and  
HISO 10037.3 Connected Health User to Network Interface Specifications**

The New Zealand Nurses Organisation (NZNO) welcomes the opportunity to comment briefly on the above standards, which we support.

The video-conferencing endpoint naming scheme is consistent with the ethos of Connected Health in providing clear, user-friendly standards that make use of existing formatting conventions, and are accessible and secure for individual health workers and health organisations. The only feedback we have had in relation to videoconferencing endpoints is the lack of hardware and personnel available to utilise this technology effectively. In this context, you may be interested in two NZNO publications by NZNO's nursing researcher and policy adviser Dr Jill Clendon, on *Models of Health Care in New Zealand*<sup>1</sup>, the first of which investigates nurse perceptions of the importance of, and barriers to, effective information technology (IT) to improve health care; the second provides a set of clear principles that can be used to guide improvement in health services, including the use of IT.

The user to network specifications again seem eminently straightforward and logical, providing clarity, flexibility and security around the interface between the wide variety of individual and organisations networks.

Nāku noa, nā

A handwritten signature in dark ink, appearing to read 'M. Head'.

**Marilyn Head**  
Senior Policy Analyst

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<sup>1</sup> Clendon, J. (2014) *Nurse perceptions of models of health care provision in New Zealand Models of Care Research Advisory Paper* Wellington: NZNO see p 4 Communication  
<http://www.nzno.org.nz/Portals/0/publications/Models%20of%20care%20policy%20framework,%202013.pdf>

Clendon, J. (2014) *Nurse perceptions of models of health care provision in New Zealand* Wellington: NZNO. See Information Technology Infrastructure p 16  
<http://www.nzno.org.nz/Portals/0/publications/Models%20of%20care%20policy%20framework,%202013.pdf>

## NEW ZEALAND NURSES ORGANISATION (NZNO)

NZNO is the leading professional nursing association and union for nurses in Aotearoa New Zealand. NZNO represents over 46,000 nurses, midwives, students, kaimahi hauora and health workers on professional and employment related matters. NZNO is affiliated to the International Council of Nurses and the New Zealand Council of Trade Unions.

NZNO promotes and advocates for professional excellence in nursing by providing leadership, research and education to inspire and progress the profession of nursing. NZNO represents members on employment and industrial matters and negotiates collective employment agreements.

NZNO embraces Te Tiriti o Waitangi and contributes to the improvement of the health status and outcomes of all peoples of Aotearoa New Zealand through influencing health, employment and social policy development enabling quality nursing care provision. NZNO's vision is *Freed to care, Proud to nurse*.