

Sonia Gamblen
Director of Nursing, Quality &
Patient Safety

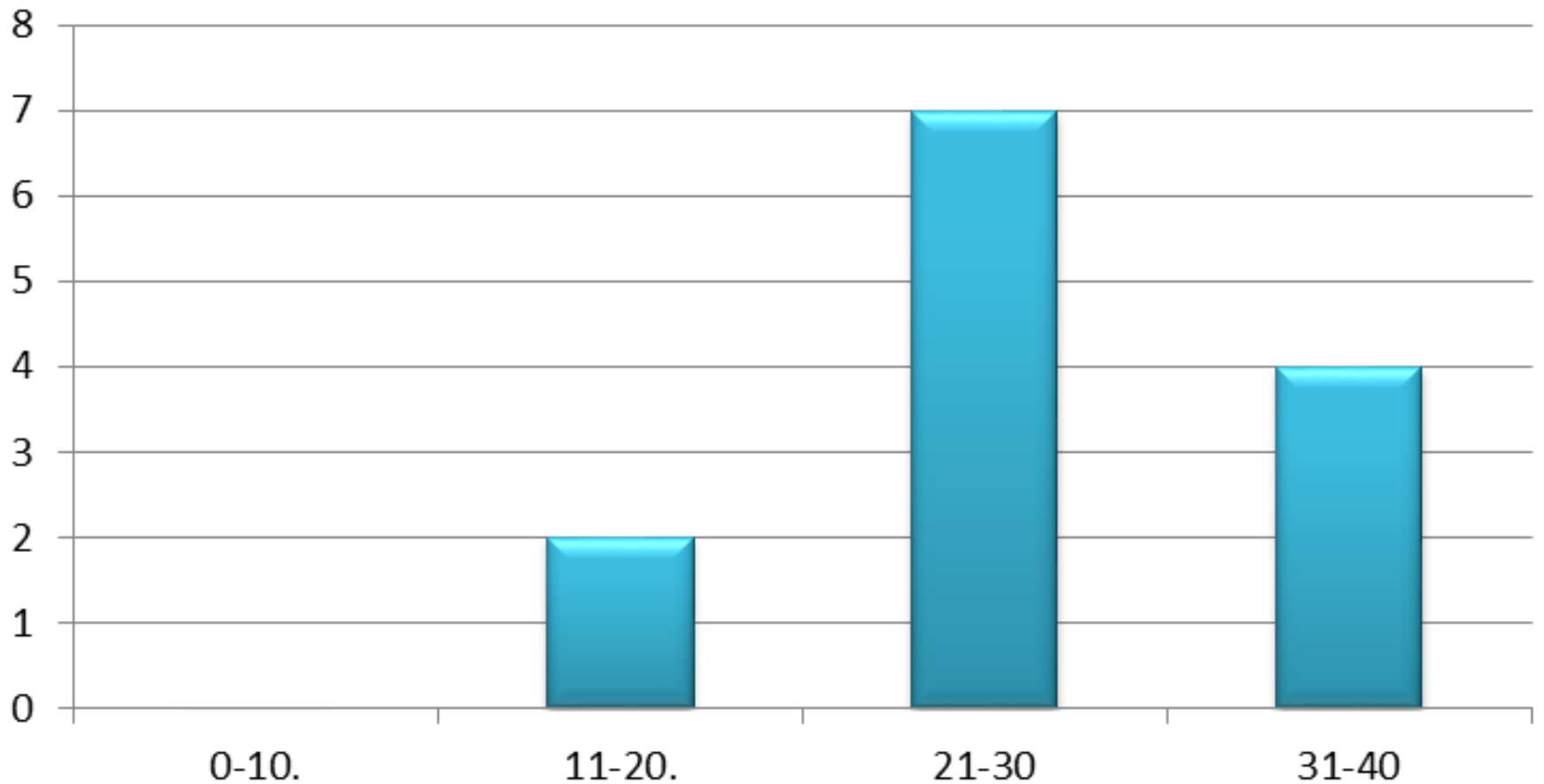
NZNO
DNM/CNM Conference
November 2016

Whāia te Hauora i Roto i te Kotahitanga A Healthier Tairāwhiti by Working Together



Hauora
Tairāwhiti

Number of Years Nursing Experience

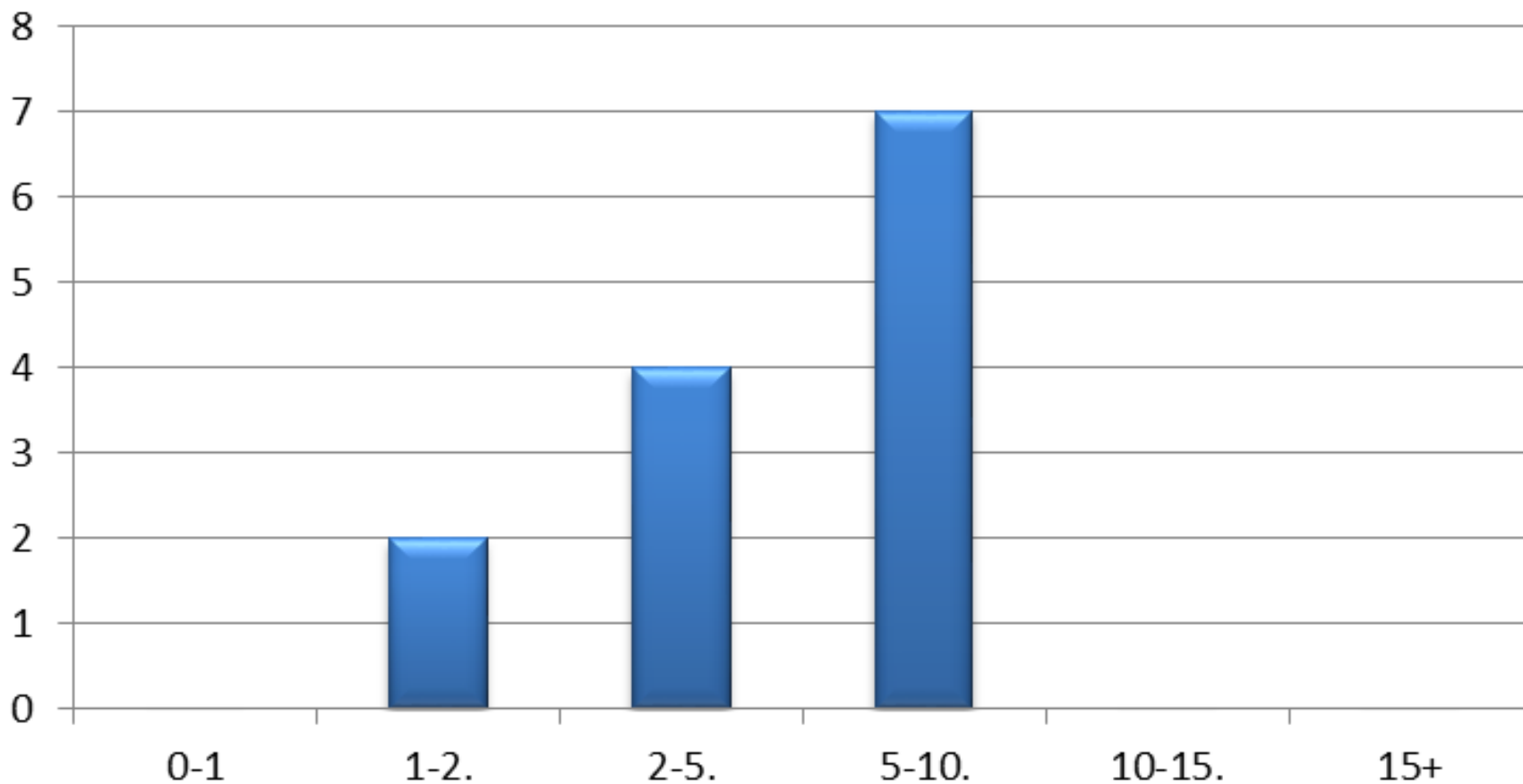


Whāia te Hauora i Roto i te Kotahitanga A Healthier Tairāwhiti by Working Together



Hauora
Tairāwhiti

Length of Time in Current Position



Whāia te Hauora i Roto i te Kotahitanga *A Healthier Tairāwhiti by Working Together*



Hauora
Tairāwhiti

Characteristics of Management and Leadership

From: Wedderburn Tate, C. (1999). *Leadership in Nursing*. London, Churchill Livingstone p. 32 & 41

Management (Fayol, 1949)	Leadership (Kouzes & Posner, 1987)
<ul style="list-style-type: none">• Forecast & Plan	<ul style="list-style-type: none">• Inspiring a shared vision
<ul style="list-style-type: none">• Organise	<ul style="list-style-type: none">• Modelling the way
<ul style="list-style-type: none">• Command (making sure tasks are completed)	<ul style="list-style-type: none">• Challenging the process
<ul style="list-style-type: none">• Coordinate	<ul style="list-style-type: none">• Encouraging the heart
<ul style="list-style-type: none">• Control	<ul style="list-style-type: none">• Enabling others to act



10 Facts On Patient Safety – (WHO)

1. 140 countries involved since WHO launch in 2004
2. 1 in 10 harmed whilst receiving in-patient hospital care
3. 7/100 will get an HAI
4. Half of low / middle income countries do not have a national health technology policy governing the use of medical devices
5. Unsafe injections have decreased by 88% in 10 years
6. 50% of complications associated with surgical care are avoidable
7. 20 – 40% of all health care spending is wasted due to poor quality care
8. There is a 1 in 1 000000 chance of harm for a traveller in an aircraft; 1 in 300 chance of a patient being harmed in health care
9. Patient and community empowerment are key
10. Inter hospital learning in rapidly changing environments are critical

