

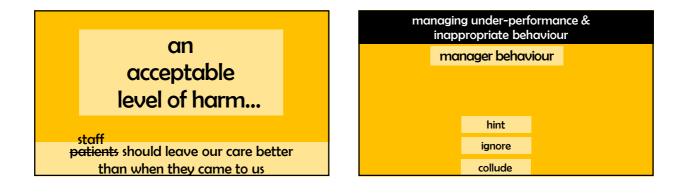
Building

Cultures

www.lindahutchings.com

an acceptable level of harm...

patients should leave our care better than when they came to us

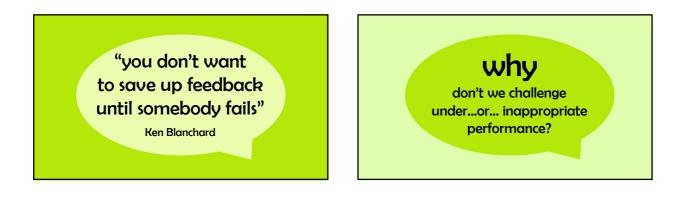














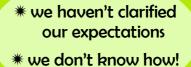
### expectations...

- \* team player
- \* on time
- # good standard of dress
- professional
- \* ???









## one liners...

Y

- \* ouch!
- \* that's not okay
- \* you are better than that
- \* let's not go there
- \* 'draw of breath'
- \* would you like to rephrase that?
- \* ???



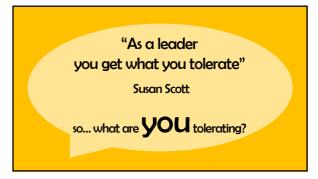












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# inspire...

what's your definition?

- \* 'breathe life into'
- \* be inspirit / in tune with yourself

# inspiration...

\* on a scale of 1 - 10, (1 = low, 10 = high) how
inspired have you felt over the past month?

Z

\* on a scale of 1 – 10, (1 = low, 10 = high) how inspiring have you been to be around? emotions...

\* are they contagious?
\* which ones are most contagious?
\* so... what do people catch from

you?

"People say that motivation doesn't last, well, neither does bathing... that's why we recommend it daily" Zig Ziglar





#### your personal vision...

- \* do you have a clear picture of who you want to become.. tell me about it!
- \* what level of performance do you aspire to?
- \* who are your role models? why?\* what qualities will distinguish your
- performance?
- \* what will your reputation be? your brand?
- \* what legacy will you leave?
- \* ???

The greater danger for most of us, lies not in setting our aim too high and falling short; but in setting our aim too low, and achieving our mark. Michelangelo P

# action time! what will you put into practice?

thank you!!