



## Chairperson Report to 2023 Annual General Meeting College of Emergency Nurses New Zealand <sup>NZNO</sup>

Kia ora koutou katoa, Hello everyone

The Annual General Meeting is a good opportunity to update members and look at the progress that has been made over the last year. We appreciate members making the time to join this year's AGM.

Emergency Nursing is a speciality within a profession. As a national committee, CENNZ aim to promote excellence in Emergency Nursing across Aotearoa. We do this through networking and developing frameworks for clinical practice, education and research. On behalf of its members CENNZ is able to raise issues at a national level and through the media.

CENNZ committee members recently had the opportunity to meet with the Minister for Health, the Hon Dr Ayesha Verrall. During this meeting we were able to discuss:

1. **ED Occupancy and the Impact of patient flow on emergency nurses** - We highlighted the increasing incidence of high occupancy across EDs throughout the country. High occupancy is leading to nursing in informal patient treatment spaces, and significant delays in patients being triaged. Flow also significantly impacts ED Occupancy/Churn. We expressed that we often felt that ED nurses voices aren't heard or understood when it comes to managing flow across the wider hospital. We also highlighted that the Ministry's winter plan had limited impact on ED's.
2. **Safe Staffing in the ED and safety for ED patients** - We highlighted that we understood the need for commitment to CCDM/TrendCare in ED's - but highlighted that TrendCare is far from perfect from an ED perspective. We supported information that stated the IT issues were the main prohibitor for the roll out of TrendCare to the outstanding ED's throughout the country. We expressed frustrations for areas where FTE calculations have been completed and this is yet to result in financed FTE positions.
3. **Workforce development** - We focussed on education, clinical leadership, equity & NP/CNS pathways. We highlighted that there is no standard and no equity for educator/clinical coach hours across the country. Natasha Kemp (Whakatane CNE) shared data from her recent research about Maori ED nurses - and how they are poorly represented in the ED workforce. Natasha was able to highlight a piece of work that she is currently undertaking- which focuses on the application of a Pae Ora Framework to ED's.

It was great for all the CENNZ networks, Nurse Educator Network, Advanced Emergency Nurses Network & Emergency Nurse Managers Network, to have the opportunity to meet together this past year. Allowing for ongoing networking and growth nationally.

CENNZ has continued to work on align / integrating our priorities with the NZNO Maranga Mai focus, specifically:

1. **Te Tiriti o Waitangi:** Working with ACEM Manaaki Mana, Te Runanga national committee representative. Priority to progress Pae Ora frameworks within ED's.
2. **More Nurses:** Working towards a robust safe staffing model for ED, inclusion in Safe Staffing reports via CCDM
3. **Pay & conditions that meet nurses' values & expectations:** Increasing workloads-H&S PINS in EDs on workloads, evidence of increased violence & aggression & decrease in staff wellbeing
4. **More people training to be nurses:** Building & supporting national ED networks (educators, advanced nurses & managers). CENNZ National Triage Course. Knowledge and Skills Framework refresh.
5. **More Māori & Pacific Nurses:** He Puawai Tapuhi Māori & Pacific Nursing grants, KSF equity focus, ED nurses in Manaaki Mana. CENNZ has 8% Maori membership.

We have prioritised the progression and support of Pae Ora, and we work closely with ACEM on Manaaki Mana. We have been very fortunate to have Natasha Kemp join the CENNZ Team to steer the Pae Ora work stream.

CENNZ committee members, with support from members of the wider CENNZ community, have been working tirelessly to update the CENNZ Knowledge and Skills Framework. This initiative is in the final stages with hopes of having an updated Knowledges and Skills Framework out in early 2024.

The initial stage of revising the triage course workbook is complete. We are now working on a content refresh. This is a large piece of work that has involved members of the CENNZ committee as well as bringing in professional help in order to provide the best course and content possible. This course provides continuity in triage nationally, and we believe is worth investing in. The triage course is what brings in the largest income for the committee, and allows us to support ED Nurses across Aotearoa by providing grants and awards. In the last financial year CENNZ was able to distribute over \$11,000 worth of grants and awards to it members.

Since last AGM we have been working on updating the CENNZ logo and look forward to being able to unveil the new logo at conference this year.

The committee has responded to document consultations and have supported research relevant to emergency nursing. Representation of emergency nursing on the Acute Care Sector Advisory Group continues as well as representation on the National Advisory Group for Care Capacity and Demand Management (CCDM) in Emergency Departments.

CENNZ has been working in collaboration with My Health Hub to provide bimonthly webinars, with a specific focus on the ED setting. These webinars provide another mode of education to not only CENNZ members, but all interested emergency nurses.

We currently have committee members from all 9 regions. It's vital to have representation from all areas to ensure the committee can be strong advocates and up to date on members' issues and concerns.

The committee looks forward to continuing to work with you in 2024 so that we can keep making progress.

Ngā mih nui

Amy Button