



Balancing what we know and what we do : A collaborative approach to improve the management of neutropenic sepsis in the emergency department.

Jo King NZRGON, MN.
Nelson Emergency Department

Neutropenic Sepsis

- Life threatening complication of bone marrow dysfunction and cancer therapies
- Medical emergency
- Associated mortality 2 - 21 %
- Evidence suggests inadequacies in emergency department management

Neutropenic Sepsis

Neutrophil count of 0.5×10^9 per litre or lower and EITHER

temperature higher than 38 C

OR

signs and symptoms consistent with sepsis

(Nice Guidelines, 2014).

Background

- 65 year old female , 1st cycle chemotherapy, malignancy.

Presentation 1 ATS 3	Day 4 post chemo	2/7 diarrhea “exhausted”	Discharged with loperimide
Presentation 2 ATS 3	Day 7 -1955 post chemo	Sore throat, D & V, “not coping” T- 37.9, BP: 105 HR:110 Neutrophils 0.1	Discharged with advice to monitor temperature
Presentation 3 ATS 1	Day 8 -0700 post chemo	Cardiac arrest Neutropenic sepsis ICCU 6 days	Deceased

Next steps

Collaborative Practice
Literature review
Retrospective research
Identifying clinical risk
Pathways and checklists
Changing practice
Audit / KPI's

INFLUENCE

The Network Secrets of Great Change Agents

by Julie Battilana and Tiziana Casciaro

FROM THE JULY-AUGUST 2013 ISSUE

SUMMARY SAVE SHARE COMMENT 0 TEXT SIZE PRINT BUY C \$8



ARTWORK: JESSICA SNOW, LOUIS II, 2010,
ACRYLIC ON PAPER, 13.5" X 11.5"

Change is hard,
especially in a large
organization.

Numerous studies have shown
that employees tend
instinctively to oppose change

The Evidence - *understanding what we know.*

Neutropenic sepsis: prevention and management in people

<https://www.nice.org.uk/guidance/cg151> ▼

This **guideline** covers preventing, identifying and managing **neutropenic sepsis** in children, young people and adults receiving treatment for cancer in the ...

Neutropenic sepsis

This guideline covers preventing, identifying and managing ...

Evidence

Neutropenic sepsis: prevention and management in people with ...

[More results from nice.org.uk »](#)

Tools and resources

Neutropenic sepsis: prevention and management in people ...

Key-priorities-for-implem...

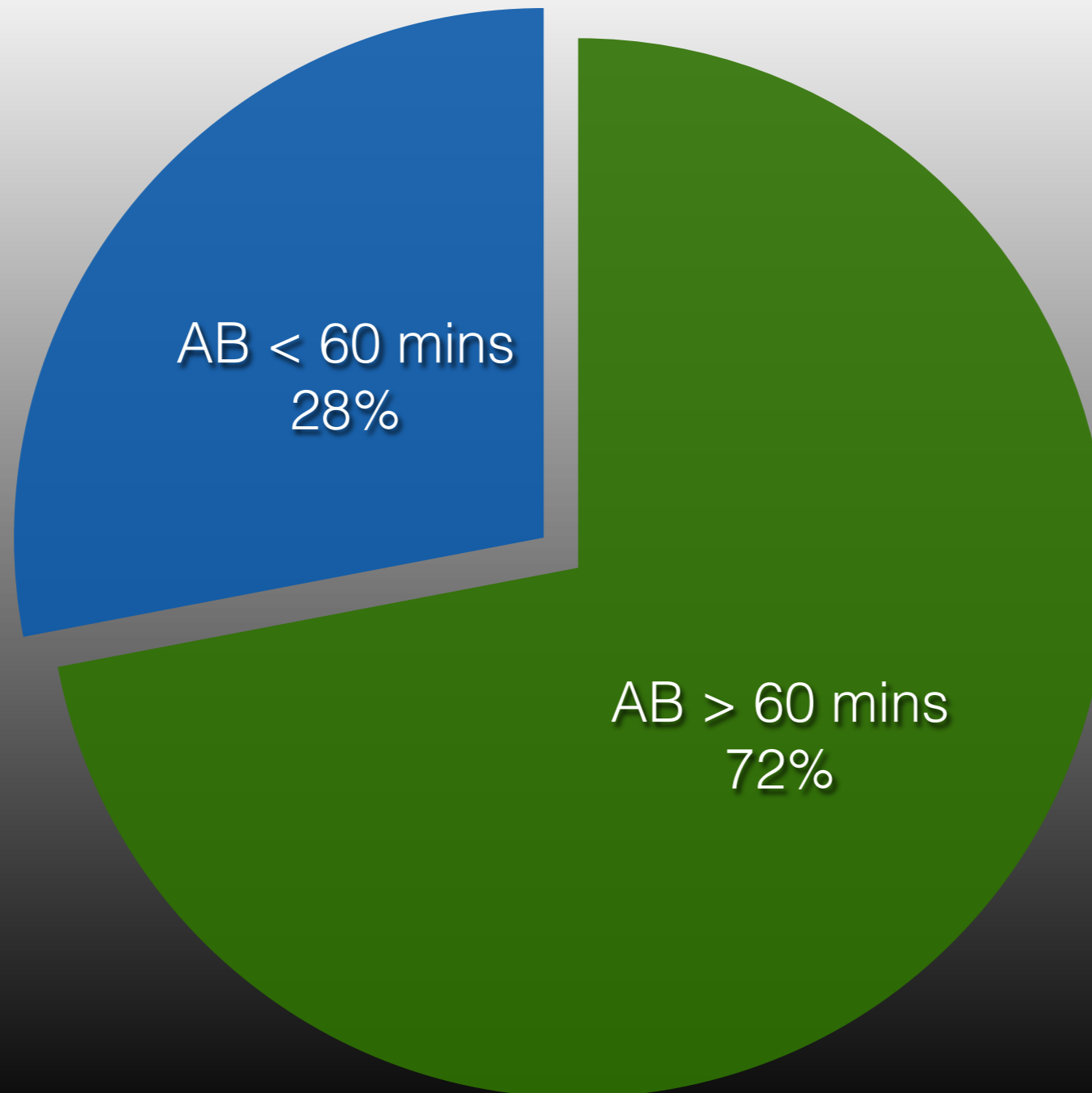
Key priorities for implementation.
Information, support and ...

Retrospective Audit

- understanding what we do.

Door-to-Needle time

Antibiotic Target < 60 minutes (n=20)
pre pathway



Retrospective Audit

- understanding what we do.

- Triage process inconsistent
- Triage not meeting ATS guidelines - Triage 2
- Inconsistencies in identifying patients at risk
- Assumptions that symptoms were complications of chemotherapy
- Immunosuppressed oncology cards not followed

- Barriers for primary care to access ED
- Clinical guidelines
- Temperature as an indicator of sepsis
- Clinician dependant practice
- Reluctance to administer antibiotics without blood results
- Lack of urgency in antibiotic administration
- Senior medical oversight



Checklists and Pathways

“We train longer, specialise more, use ever advancing technologies and still we fail “ Atul Gawande, 2009.

THE NEW YORK TIMES BESTSELLER

THE CHECKLIST MANIFESTO

HOW TO GET THINGS RIGHT



PICADOR

ATUL GAWANDE

BESTSELLING AUTHOR OF *BETTER* AND *COMPLICATIONS*

Safety nets
Consistent practice
Decision making tool

“ensure the stupid but critical stuff is not overlooked.”

ED NEUTROPENIC PATHWAY

Date:

Time:

- ALL patients who have had chemotherapy in last 6 weeks
- Receiving immunosuppressive drugs or has a disease process affecting the bone marrow (myelodysplasia, leukaemia, lymphoma)
- Neutrophils $< 0.5 \times 10^9/L$ or $< 1.0 \times 10^9/L$ and likely to fall
- Carries an immunosuppressed card

Triage 2

Place in ED bed

EWS / Monitoring / IV access

FBC, Us&Es, LFTs, CRP, serum lactate, blood cultures, U/A, MSU

DO NOT WAIT FOR LAB RESULTS

TREAT ANY SUSPECTED NEUTROPENIC SEPSIS AS A MEDICAL EMERGENCY.

Sepsis Criteria – (any 3) of following - suspected infection, temp >38 or <35 , heart rate >100 , RR >20 , Sys BP <90 , $SaO_2 < 90$, altered mental state.

MEETS SEPSIS CRITERIA

Initiate 1st line antibiotics
IV Fluids
Severe Sepsis Pathway

SENIOR ED MEDICAL
REVIEW

DOES NOT MEET SEPSIS
CRITERIA BUT HAS ANY
CLINICAL SIGN OF
INFECTION, DIARRHEA OR
GENERALLY UNWELL.

Initiate 1st line antibiotics
Consider IV fluids

SENIOR ED MEDICAL
REVIEW

NO FEATURES OF INFECTION EWS-0

Urgent WBC
RESULT < 60 MINS

*Phone lab 7632, request urgent
neutropenic bloods, stamp form.*

IF NEUTROPHILS < 0.5
SENIOR ED MEDICAL
REVIEW

1st Line Antibiotics

Mild penicillin allergy
Severe penicillin allergy

PIPERACILLIN and TAZOBACTAM 4 + 0.5G
IV every 8 hours

CEFEPIME 2g 8 – hourly
*CIPROFLOXACIN 500mg orally 12-hourly (or IV 400mg in 200mL IV over
1 hour 8-hourly if unable to take oral meds)*
Plus VANCOMYCIN 1.5 g IV 12-hourly (1 gm 12-hourly if GFR $<90^2$)

NEUTROPENIC
PATHWAY

ED NEUTROPENIC PATHWAY

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NEUTROPENIC PATHWAY

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REVIEW**

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Nelson Marlborough
District Health Board

Immunosuppressed Haematology/Oncology Patient Card

Name: _____ **NHI:** _____

This patient is immunosuppressed either from:

- receiving chemotherapy in the last 6 weeks
- blood or bone marrow disease
- recent bone marrow transplant

If the patient presents to ED unwell with this card

→ **Triage 2 and initiate NMDHB Neutropenic Pathway**

Post Pathway Audit (n=30)

– 3 months

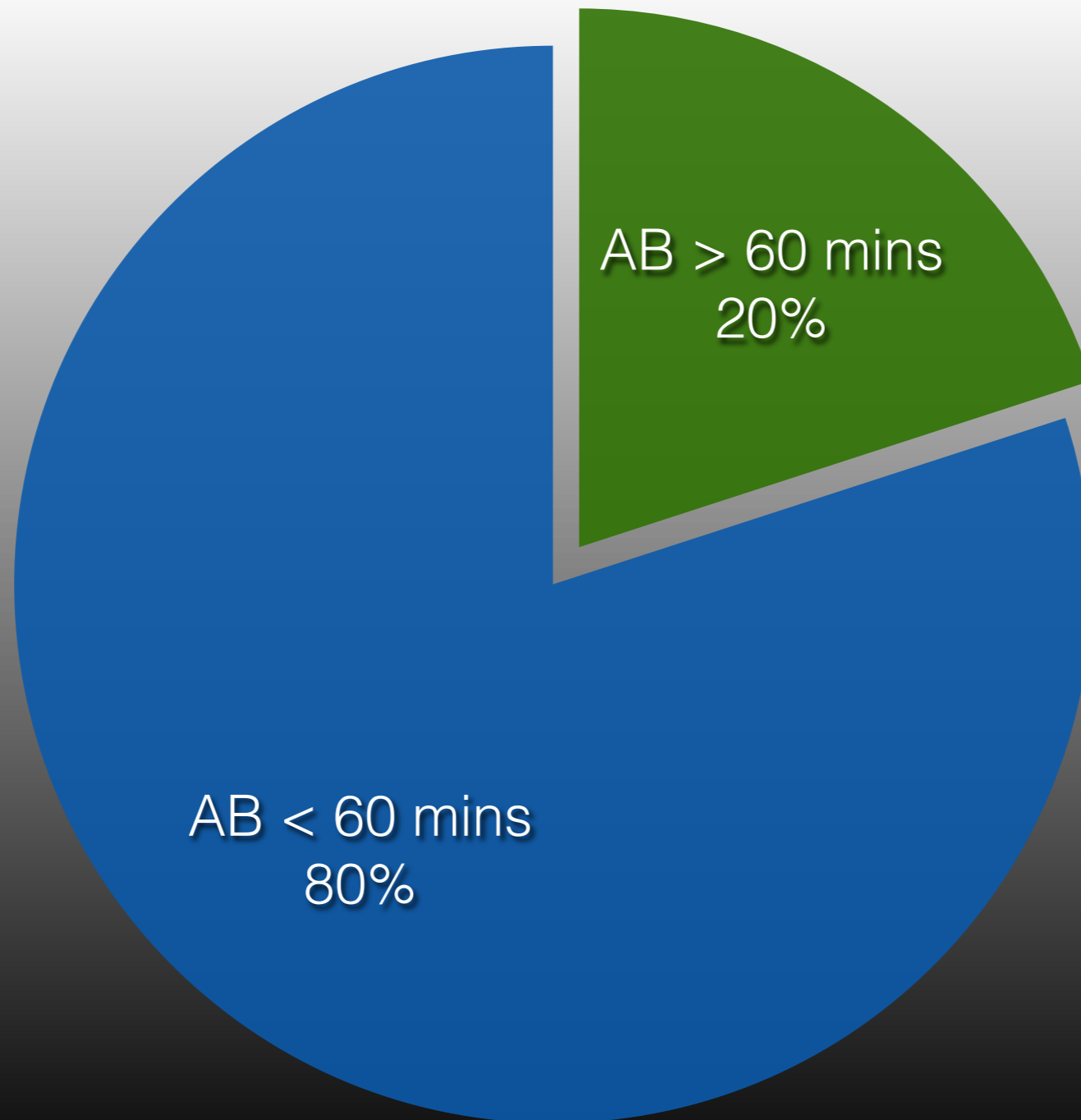
- 30 patients placed on pathway at triage - Triage 2
- 8 patients identified as meeting sepsis criteria on admission
- 11 other patients identified as having markers of infection
- 20 received antibiotics
- 13 received Tazocin / 7 received other antibiotics
- 7 patients had neutrophils $< 0.5 \times 10^9 / L$
- Laboratory response time positive
- 1 patient's management did not follow pathway

Temperature

Of the 19 patients identified as having clinical signs of infection or sepsis, 4 were afebrile and 1 was hypothermic.

Door-to-Needle time

Antibiotic Target < 60 minutes
post pathway





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References

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