

COLLEGE OF EMERGENCY NURSES NZ  
**WEBINAR**



# MANAGING CHALLENGING BEHAVIOURS IN THE ED

**Tuesday 16 August, 7.00 – 8.00pm**



## **STACEY SMART** (RN) PG Dip Health Science

*Mental Health Nurse Coach, Emergency Department, Waipapa Christchurch*

Graduated from SIT, Invercargill in 2004 Stacey has worked clinically in Mental Health ever since, spanning Acute inpatient, Forensic inpatient and Adult and Youth Community Specialist Mental Health as well as periodic teaching, nursing leadership and sensory modulation and seclusion reduction projects. Her career has been underpinned by a strong desire to create a positive experience of mental health services by advocating relational security, innovation and creativity in her practice.

The Emergency Department is a unique environment that has a high number of mental health and substance abuse presentations. There are many competing layers within the unique milieu of Emergency Departments that makes challenging behaviours or diverse behaviours a real risk, and therefore of critical focus for the well being of all. However, with some extra tools, time and confidence, we can proactively reduce aggression.

### **Stacey's presentation will include:**

- ED environments: the pressure cooker
- Factors that increase aggression
- What drives behaviour
- What we can do to make this environment work for all

## **REGISTRATIONS REQUIRED**

Use the link:

[www.tinyurl.com/EDbehaviours](http://www.tinyurl.com/EDbehaviours)



By Mobile Health