





# Enrolled Nurses Conference Tuesday 15 May 2018





- 1. About the NZACA
- 2. Pay Equity
- 3. ARC negotiations for 2018/19
- 4. Caring for our older Kiwis
- 5. Immigration
- 6. ARC statistics
- 7. Projections
- 8. Media
- 9. Events





## **About the NZACA**

- Peak industry body for aged residential care providers.
- Membership represents 90% or 35,000 of the 38,000 beds across more than 600 facilities.
- Diverse membership including large corporate organisations to small rural providers, not-for-profits, trusts and religious based.
- Small Wellington based team of five staff.









## **Pay Equity**





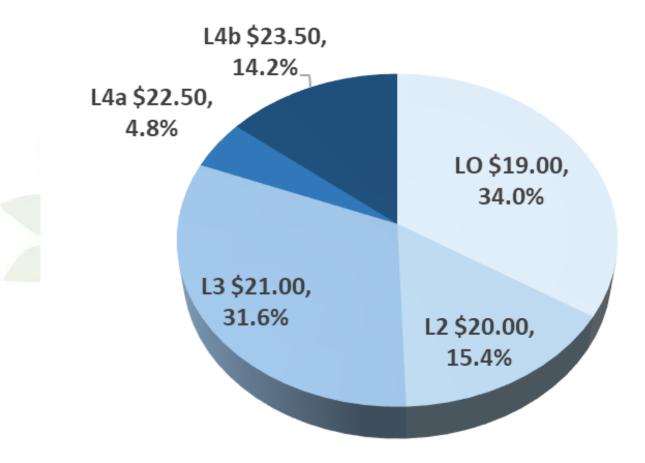
- Major transformation for the ARC sector in 2017.
- Key issues:
  - Financial sustainability for providers.
  - Qualification equivalency.
  - Relativity with enrolled and registered nurses.







## Breakdown of Caregivers by Pay Band, December 2017



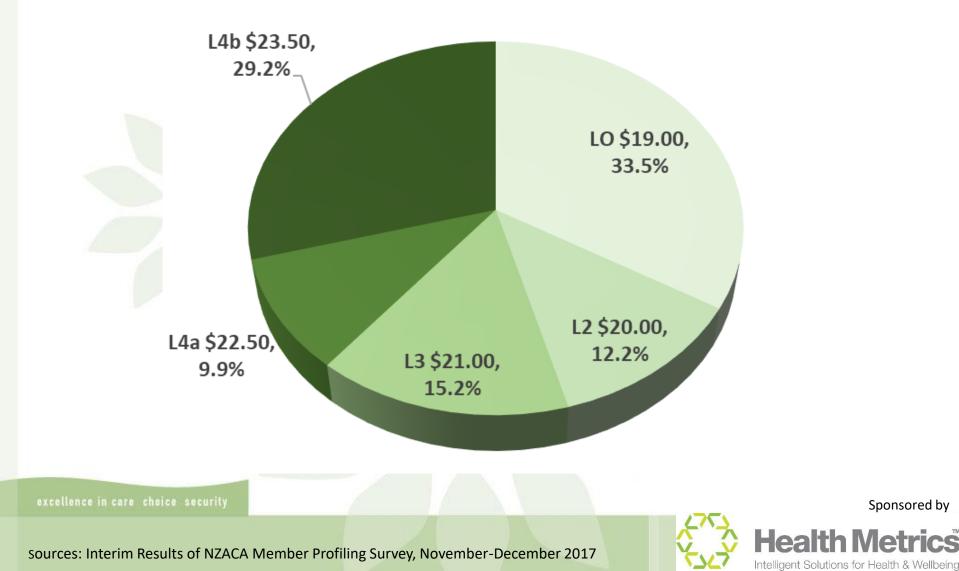
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sources: Interim Results of NZACA Member Profiling Survey, November-December 2017





## Breakdown of Diversional Therapists/Activity Co-ordinators by Pay Band, December 2017





## Median Pay Rates of Registered and Enrolled Nurses, December 2017

Hourly Pay Rates					
	Date	Lower Quartile	Median	Upper Quartile	
Enrolled Nurses	Dec-17	\$22.50	\$23.50	\$24.50	
L'II OIIEU NUISES	Mar-16	\$19.64	\$20.80	\$22.96	
Registered Nurses	Dec-17	\$26.45	\$28.00	\$29.84	
Registered Nuises	Aug-16	\$25.52	\$27.00	\$28.62	

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sources: Interim Results of NZACA Member Profiling Survey, November-December 2017









## **ARC** negotiations





# **ARC negotiations for 2018**

- Priority areas
  - Pay equity.
  - The industry needs to be recognised for other cost pressures such as palliative, end-of-life and bariatric residents.
  - Impact of the new Government's announcement on the statutory minimum wage.
  - Premium charging rules need to be removed.
  - Primary care costs.
  - Inconsistencies with interRAI reassessment sign-off.
  - Compliance creep e.g. Food Act, fire levies.
- Timeline

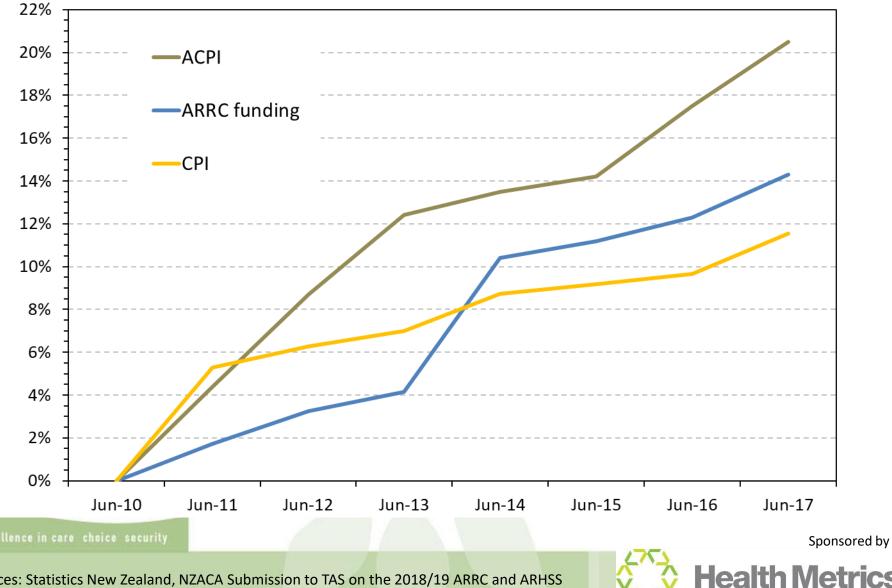


sources: Statistics New Zealand, NZACA Submission to TAS on the 2018/19 ARRC and ARHSS agreements

## **ACPI, CPI & ARRC funding: Cumulative % increase since 2010**

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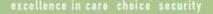


### Caring for our older Kiwis.

THE RIGHT PLACE, AT THE RIGHT TIME



## **Caring for our older Kiwis** THE RIGHT PLACE, AT THE RIGHT TIME













## The Benefits of Aged Residential Care

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## **Inequity of Access – Admission to ARC**

FIGURE 1: Percentage of Individuals Scoring 4 or 5 on MAPLE Scale for the first time in 2015/16 who were admitted to ARC within the next 12 months

FILTER: Those admitted to ARC within 12 months of scoring 4+ for on MAPLE for the first time in 2015/16 N=5556 FIGURE 2: Those admitted to ARC in 2016/17 who hit MAPLe 4+ Preceding Admission: Median Months since first hitting MAPLe 4+

FILTER: Those admitted to ARC in 2016/17 following a HC with MAPLE score of 4+ N=8106  $\,$ 

DHB	% ADMITTED TO ARC	:	DHB	MEDIAN MON	ITHS
WAITEMATA		54.1%	WAITEMATA	********	2.1 MONTHS
MIDCENTRAL	*********	50.3%	NORTHLAND	********	2.5 MONTHS
SOUTHERN	*********	45.5%	MIDCENTRAL	********	2.9 MONTHS
CANTERBURY	*********	45.5%	SOUTHERN	********	3.0 MONTHS
WHANGANUI		45.2%	HUTT VALLEY	********	3.3 MONTHS
SOUTH CANTERBURY		44.7%	WAIKATO	********	3.3 MONTHS
TARANAKI	*********	44.5%	WHANGANUI	********	3.5 MONTHS
WAIKATO	*********	42.3%	WAIRARAPA	********	3.8 MONTHS
AUCKLAND		42.1%	NATIONAL	****	4.0 MONTHS
NATIONAL	*******	41.2%	AUCKLAND	********	4.1 MONTHS
TAIRAWHITI	**********	39.2%	COUNTIES MANUKAU	********	4.4 MONTHS
COUNTIES MANUKAU	**********	38.2%	CANTERBURY	********	4.6 MONTHS
HUTT VALLEY	**********	38.0%	SOUTH CANTERBURY	********	5.1 MONTHS
WAIRARAPA	**********	36.7%	TARANAKI	********	5.2 MONTHS
CAPITAL AND COAST	**********	36.1%	CAPITAL AND COAST	********	5.2 MONTHS
NELSON MARLBOROUGH	**********	36.1%	NELSON MARLBOROUGH	********	5.3 MONTHS
LAKES		35.5%	LAKES	********	5.9 MONTHS
NORTHLAND	*********	34.2%	WEST COAST	********	6.9 MONTHS
HAWKES BAY	**********	32.1%	BAY OF PLENTY	********	7.5 MONTHS
BAY OF PLENTY		29.6%	TAIRAWHITI	********	7.6 MONTHS
WEST COAST		28.0%	HAWKES BAY	*******	9.7 MONTHS

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## **Inequity of Access – Level of Care**

FIGURE 3: Percentage of ARC Residents with CPS Score 3+ prior to their First Routine Reassessment who are in Hospital, Dementia or Psychogeriatric care after Six Month's residence

FILTER: Residents with CPS score 3+ in admission assessment, or subsequent change of status assessment, prior to first routine reassessment 2016/17. N=1698 FIGURE 4: Percentage of ARC Residents with CHESS Score 3+ prior to their First Routine Reassessment who are in Hospital, Dementia or Psychogeriatric care after Six Month's residence

FILTER: Residents with CHESS score 3+ in admission assessment, or subsequent change of status assessment, prior to first routine reassessment 2016/17. N=4614

	DHB	PERCENT		DHB	PERCENT	
	WEST COAST	********	83.9%	AUCKLAND	*******	82.2%
	COUNTIES MANUKAU	*******	83.2%	COUNTIES MANUKAU	********	76.4%
	AUCKLAND	********	80.9%	WAITEMATA	********	73.0%
	NORTHLAND	*******	80.1%	CAPITAL AND COAST	********	67.6%
	WAITEMATA	*******	79.3%	BAY OF PLENTY	********	67.0%
	BAY OF PLENTY	*******	76.0%	TAIRAWHITI	********	66.7%
	CANTERBURY	*******	75.3%	CANTERBURY	********	64.6%
	SOUTHERN	*******	73.6%	SOUTHERN	********	63.8%
	CAPITAL AND COAST	*******	73.1%	NATIONAL	*******	61.7%
	MIDCENTRAL	*******	71.6%	SOUTH CANTERBURY	********	61.5%
	NATIONAL	******	71.5%	MIDCENTRAL	********	57.1%
	SOUTH CANTERBURY	*******	71.4%	NELSON MARLBOROUGH	********	54.9%
	TAIRAWHITI	********	71.1%	WAIKATO	********	54.1%
	WAIKATO	*******	64.5%	NORTHLAND	********	53.8%
	NELSON MARLBOROUGH	*******	62.6%	HAWKES BAY	********	52.7%
	HUTT VALLEY	********	62.0%	WHANGANUI	********	51.5%
	HAWKES BAY	*******	61.9%	HUTT VALLEY	********	43.5%
	WHANGANUI	********	52.1%	WAIRARAPA	********	42.3%
	WAIRARAPA	*******	50.0%	LAKES	********	42.3%
ı	TARANAKI	*******	49.2%	WEST COAST	********	37.5%
	LAKES	********	46.5%	TARANAKI	********	31.4%

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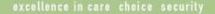


## Immigration



# Immigration: % of staff in ARC employed on visas

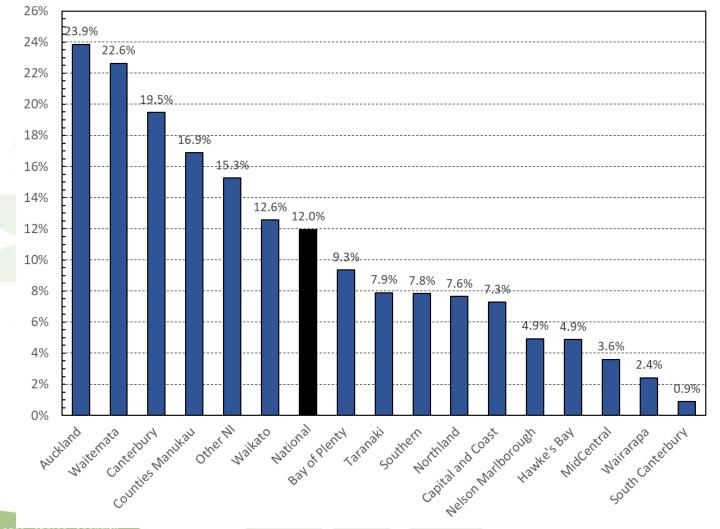
- Interim results of NZACA's Member Survey 2017 indicate 21% of staff employed in ARC are on visas
- 27% of employees in group owned care facilities are on visas
- In contrast, 12% of employees in individual care facilities are on visas
- Wide variation across the DHBs in % of employees in individual care facilities that are on visas highest in metropolitan Auckland and in Canterbury (next slide)



source: Interim Results of NZACA Member Profiling Survey, November-December 2017



## % of staff in individual (non-group) care facilities employed on visas by DHB



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New Zealand

**Aged Care Association** 

sources Interim Results of NZACA Member Profiling Survey, November-December 2017 Note: "Other NI" DHBs are Hutt Valley, Lakes, Tairawhiti, and Whanganui. DHB level results are not shown for confidentiality reasons. West Coast not shown for this reason

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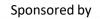


### New Zealand Aged Care Association Providers' experience with visa expiry and renewal over past year

Visas renewed, but with excessive 63% delay/management effort Visas renewed, without undue delays or 40% difficulties Visas expired, staff tried but failed to 16% renew them Visas expired and staff left without 11% attempting to renew them 0% 10% 20% 30% 40% 50% 60% 70%

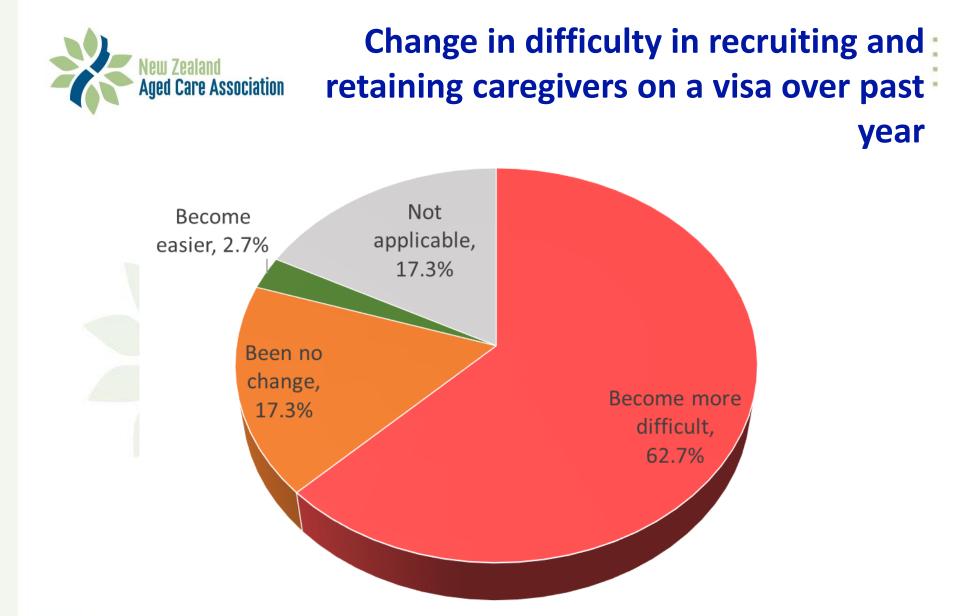
Note: % add to more than 100% as providers can have range of experiences with visa expiry/renewal during the year Filter: Providers with staff on visas which expired in last year

sources: Interim Results of NZACA Member Profiling Survey, November-December 2017



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Filter: Providers with staff on visas which expired in last year sources: Interim Results of NZACA Member Profiling Survey, November-December 2017









## **ARC statistical overview**





# Care home and bed numbers

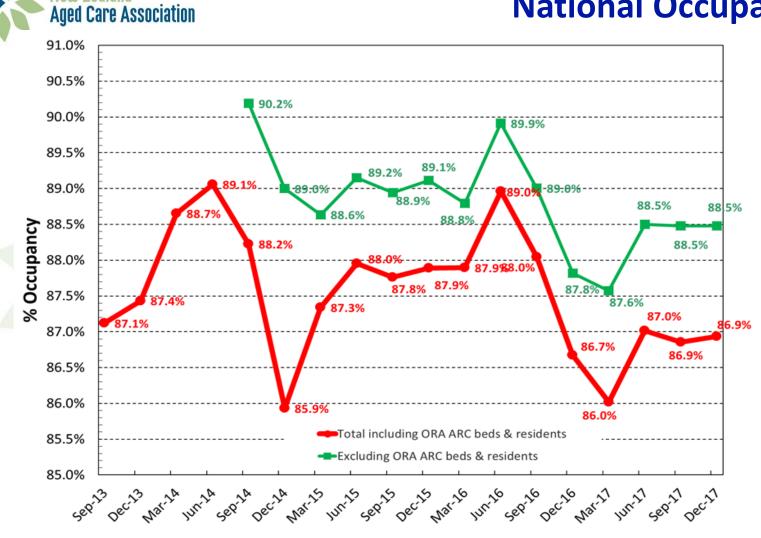
Nationally	2014	2015	2016	2017
Care homes	663	667	671	665
Beds	37,152	37,494	38,235	38,469

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Source: TAS Quarterly Bed Survey, 31 December 2014, 2015, 2016,2017



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Source: TAS Quarterly Bed Survey

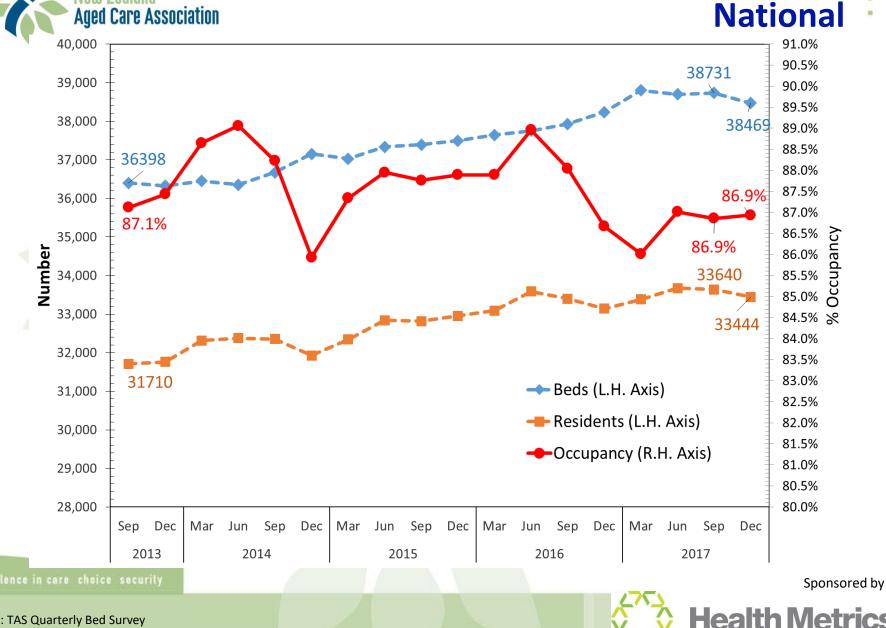
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# **Total Beds, Residents and Occupancy**



Source: TAS Quarterly Bed Survey

New Zealand

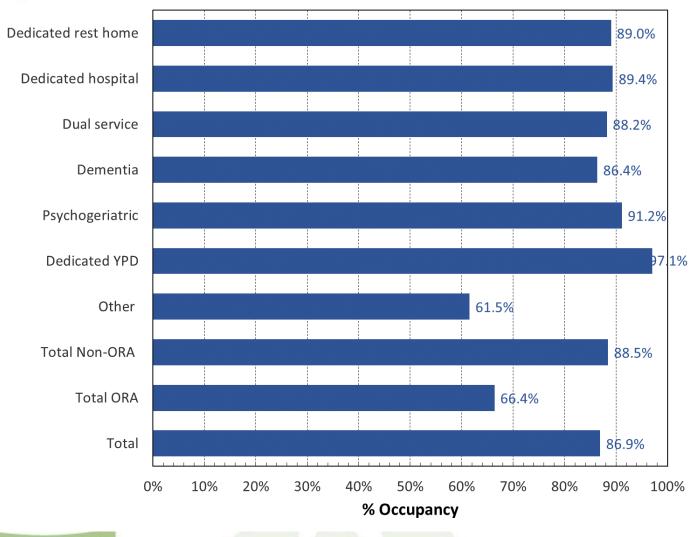
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Source: TAS Quarterly Bed Survey

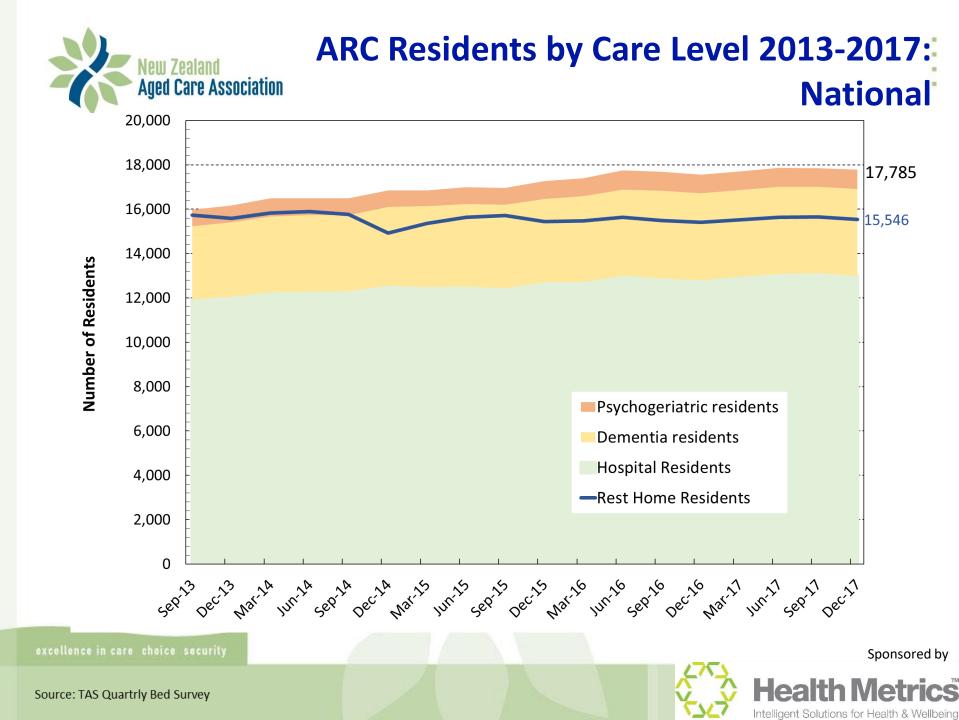
Note: Specific bed types exclude ORA beds. "Total ORA" is occupancy of ORA Rest Home, ORA Hospital and ORA Dual Service beds combined

## **Occupancy by Service Dec 2017**

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## National Hospital, Dementia, & Psychogeriatric Aged Care Association Residents as % of Total 2013-2017

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## **Projections**



# Projection of Care Facilities, Beds and Residents, and Jobs

	June 2017 Actuals	2026 Projected	Increase from 2017 to 2026	Annual Increase around 2022
Care Facilities	668	878	210	
Beds	38,697	50,210	11,513	1510
Residents	33,672	47,700	14,028	1430
Caregiver jobs (Approx.)	22,000	31,000	9,000	1000

Projected Year of 95% Full Occupancy 2020

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Source: NZACA Projections based on TAS Aged Residential Care Demand Planner 2017 Update. Scenario: Pop Change 🔨 Note: An occupancy rate of 95% is regarded as "Full Occupancy" by the ARC sector. Average Bed/Facility assumption: 58









Media





- NZACA has established media presence with mainstream news outlets.
- First 'port of call' for matters related to older people.
- More than 100 radio interviews, TV appearances, newspaper articles and opinion editorials in 2017 alone.
- NZACA is the recognised voice of the sector and 'trusted advisor' to media.

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**Events** 





## **Conference 2018: Embracing the new normal**

- Tuesday 11 to Thursday 13 September at the SKYCITY Convention Centre in Auckland
- Check out <a href="https://conference.nzaca.org.nz/">https://conference.nzaca.org.nz/</a> for details

## Workshops

• RN and EN seminar series from late May until early July around the country.

