

NZNO 10TH NATIONAL GERONTOLOGY SECTION CONFERENCE

Rydges Latimer, Christchurch 31 Oct & 01 Nov 2016



BACK
TO OUR
FUTURE



Mentoring Nurses to Reduce Acute Hospital Admissions

Diane Topschij & Gene Ruiz

Background:

- ❖ **At the end of 2014, Bishop Selwyn had a total of 31 acute hospital admissions involving 25 residents.**
- ❖ **RNs lack competence & confidence in the assessment and continued service delivery of residents on site.**
- ❖ **Infections are not identified early so management and treatment are not started early.**

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Aim: To reduce acute hospital admissions by 25% through:

- ♥ **Increasing the knowledge and skills of RNs (Advanced Health Assessment) hereby increasing competence in assessment and management of health decline among BS residents**
- ♥ **Enabling clinicians (RNs) to provide the right care, the right way at the right time.**

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- ♥ **Increasing the knowledge & skills of Care Givers (CGs) for the early signs & symptoms of resident health decline.**
- ♥ **Increasing the awareness & importance of prompt reporting, accurate documentation, to enable prompt assessment & management of declining health.**

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Actions:

- ♡ Enrol RNs to Postgraduate Health Assessment courses at UO or ARA
- ♡ Subscribe to online education programme of the CDHB (Health Learn)
- ♡ Preceptorship on new RNs / NETP RNs
- ♡ Establishment of RN Champions
- ♡ Toolbox education at handovers to CGs

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Outcome

- ♡ A reduction of 60% in acute hospital admission was achieved at the end of 2015.
- ♡ Residents are cared for by more competent and confident staff
- ♡ Staff had greater job satisfaction.
- ♡ Very positive feedback from family members.
- ♡ Continuous Improvement award-Cert Audit



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**ULTIMATE
CARE GROUP**

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