Is it time for a patients’ Code of Conduct?

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“Some particularly vulnerable consumers are children, frail older people, and those with a mental illness or disability.” (p6)
Don Berwick, Quality health expert

“consumerism is outpacing the social contract of professionalism”
Boundaries – personal & professional

The principle of shared responsibility for care, emphasising inter-dependence, cooperation and mutuality within the therapeutic relationship, deserves more attention.
Children have the right... to make mistakes...

and the responsibility... to learn from their mistakes.
Freed to care
Proud to nurse

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Freed to care

Proud to nurse

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Time = Money
Partners in Care campaign

- Moving into PHC as well.
- Currently designing patient survey.
Possible patient responsibilities?

- Promoting self-health
- Respect for the health & well-being of others
- The appropriate use of health care resources
- Considering carefully any advice offered by the health professional
- Adhering to agreed treatment plans
Responsibilities?
Expectations?
Primary Health Care
Fitting Together Pieces of the Puzzle

- Primary Care
- Inter-Sectoral Collaboration
- Inter-Disciplinary Teams
- Community Participation
- Information Access & Sharing
- Health Promotion, Illness Prevention
- Treating Acute & Episodic Illness
- Support for Self-Care
- Chronic Disease Prevention & Management

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Whose responsibility is it?
WHAT’S YOUR EXCUSE?
It’s not the end in fact, but only the beginning …
References:

- New Zealand Nurses Organisation (2012) Social Media Guideline


- Nursing Council NZ Professional Advisor– Pam Doole (2012) Presentation to EN Conference - “Professional behaviour revisited”