



# Is it time for a patients' *Code of Conduct?*

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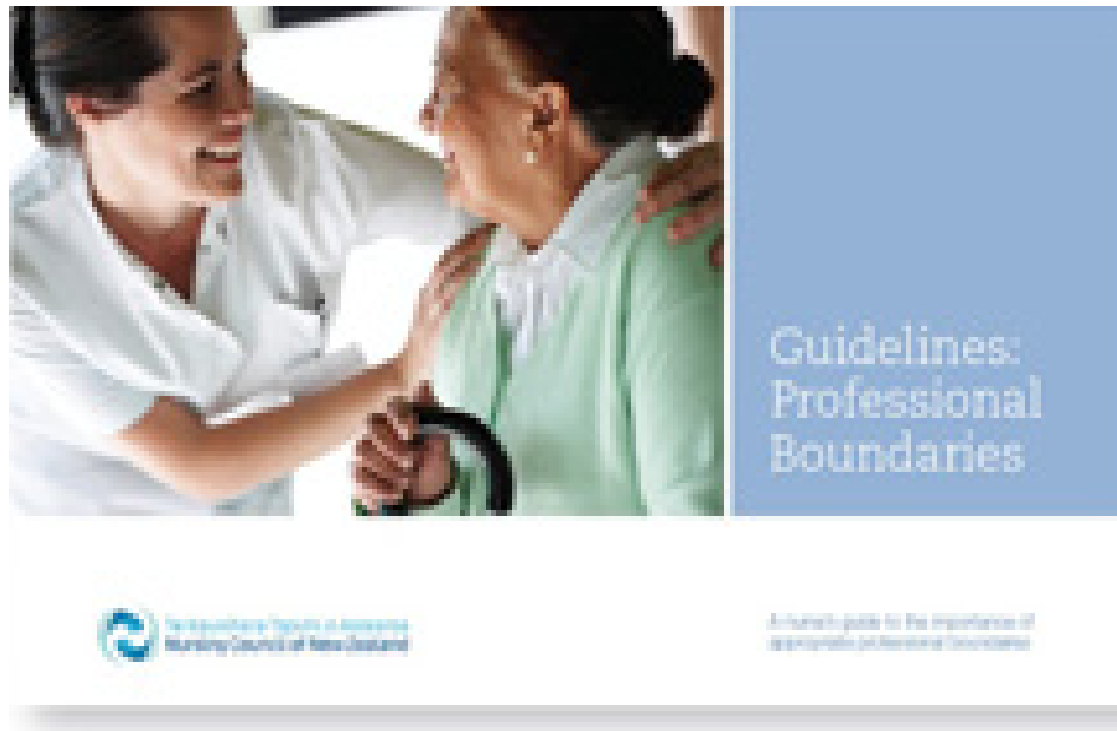


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“Some particularly vulnerable consumers are children, frail older people, and those with a mental illness or disability.” (p6)



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Don Berwick, Quality health  
expert

“consumerism is  
outpacing the social  
contract of  
professionalism”



# Boundaries – personal & professional

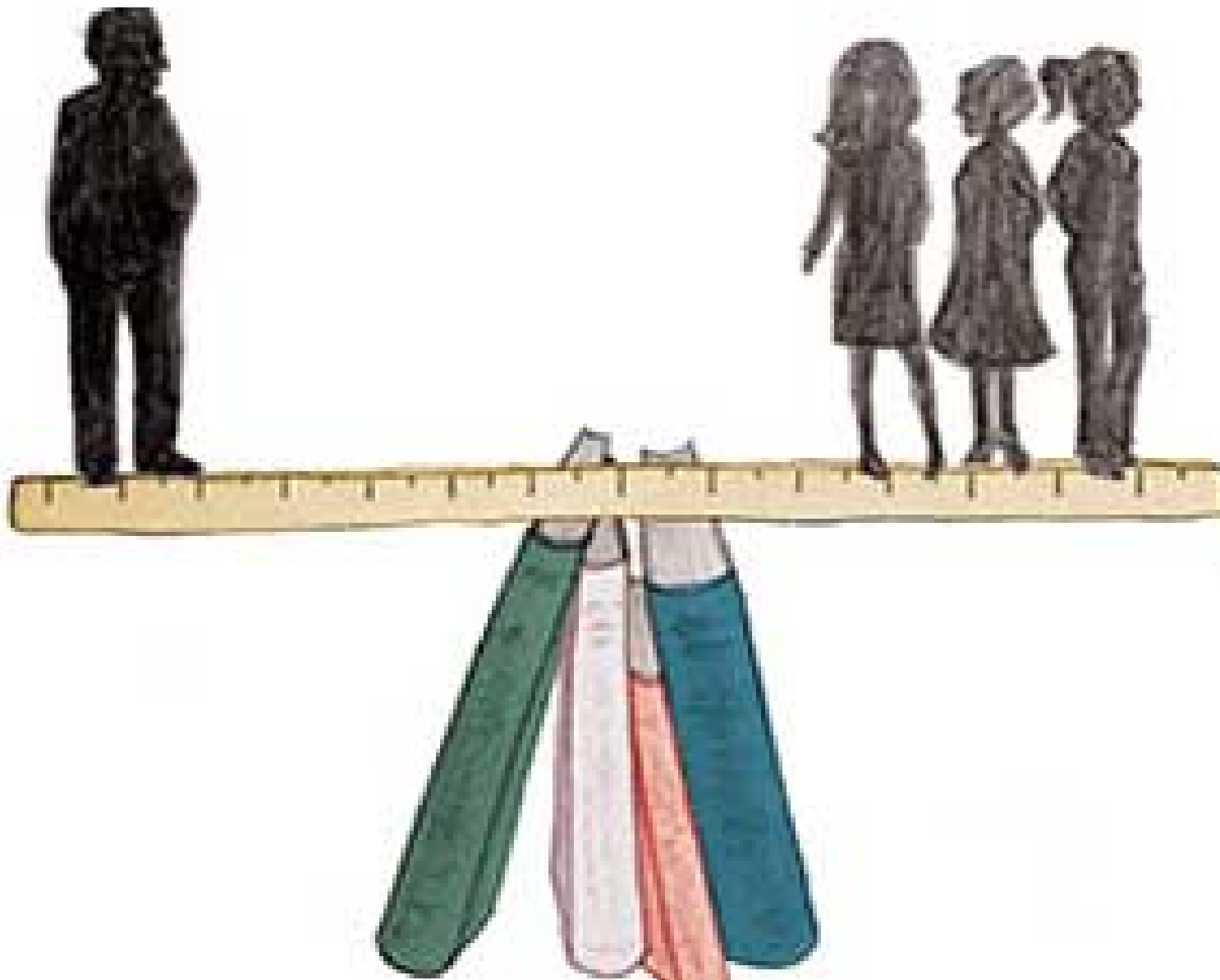
The principle of  
**shared responsibility**  
**for care,**  
emphasising inter-dependence,  
cooperation and mutuality  
**within the therapeutic relationship,**  
deserves more attention.







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***What elephant?***

Tomassi

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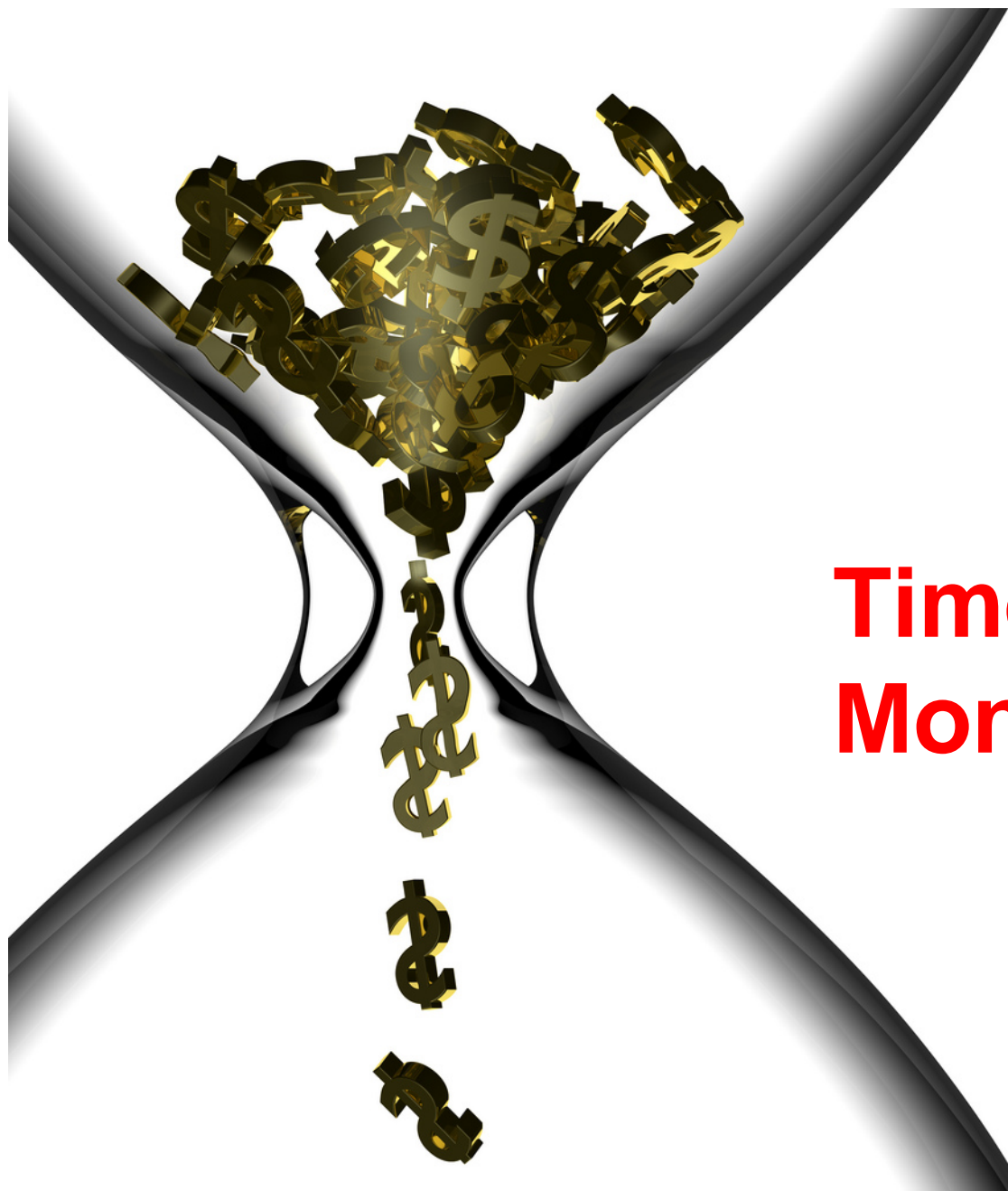




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**Time =  
Money**

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# Partners in Care campaign

- Moving into PHC as well.
- Currently designing patient survey.



## Possible patient responsibilities?

- Promoting self-health
- Respect for the health & well-being of others
- The appropriate use of health care resources
- Considering carefully any advice offered by the health professional
- Adhering to agreed treatment plans

# Responsibilities? Expectations?



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# Primary Health Care

Fitting Together Pieces of the Puzzle



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# Whose responsibility is it?



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**It's not the end in fact, but  
only the beginning ...**



[www.nzno.org.nz](http://www.nzno.org.nz)



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*Presentation to EN Conference - “Professional behaviour revisited”*