



Change is here.

Making healthcare easy for anyone, anytime, anywhere.

Kia ngāwari ai te rongoā mo tētehi tangata, ahakoa he aha, ahakoa he aha



Emergency Consult

Your Specialist on call

KO JENNI TŌKU INGOA

I have been working in Aotearoa's healthcare system for a long time - more than three decades.

I've served on the frontlines as a nurse, in senior nurse leadership, management roles, and on major projects.

Now I'm CEO of an innovative telehealth company that is providing a patient-centered, alternative route to care.

My nursing and ED experience has made me acutely aware of the health sector's pain points – and I want to ease some of that pressure. Through trying new things and creating change.



MY JOURNEY



A large, stylized quotation mark graphic in a dark blue color, positioned to the left of the main text.

The secret of change is to
focus all of your energy
not on fighting the old,
but on building the new.

- Socrates

A NEW ERA OF HYBRID HEALTHCARE

Making healthcare easy for anyone, anytime, anywhere.

- Established in 2019 by a team of emergency medicine veterans
- 24-hour care remotely on-demand
- Web-based portal for video consults
- New Zealand public + healthcare providers
- Emergency medicine doctors (FACEMs) + senior RNs
- Nursing teams provide COVID care, acutecare triage, aged care



TŌ TĀTOU IWĪ | OUR PEOPLE

We have been lucky enough to recruit many of Aotearoa's finest Emergency Medicine Specialists (FACEMs). We currently have approximately 30 doctors and the equivalent number of registered nurses (RNs) on staff.

Despite our staff being dispersed across the motu we have fostered a high-performing supportive team spirit. Our clinical team is supported by an operational headquarters in Kirikiriroa Hamilton.



WHANONGA PONO | OUR VALUES

Our compass as we navigate this transformative journey
in the pursuit of a healthier future.

DRIVE WAWATA

The pursuit of
outstanding results
and outcomes

EMOTIONAL STRENGTH MANAHAU

A mindset that
ensures
adaptability and
resilience

HEALTH EQUITY TAURITE MANA HAUORA

Eliminating barriers
to healthcare for
those most in need

TEAM ABILITY ĀHEINGA RŌPŪ

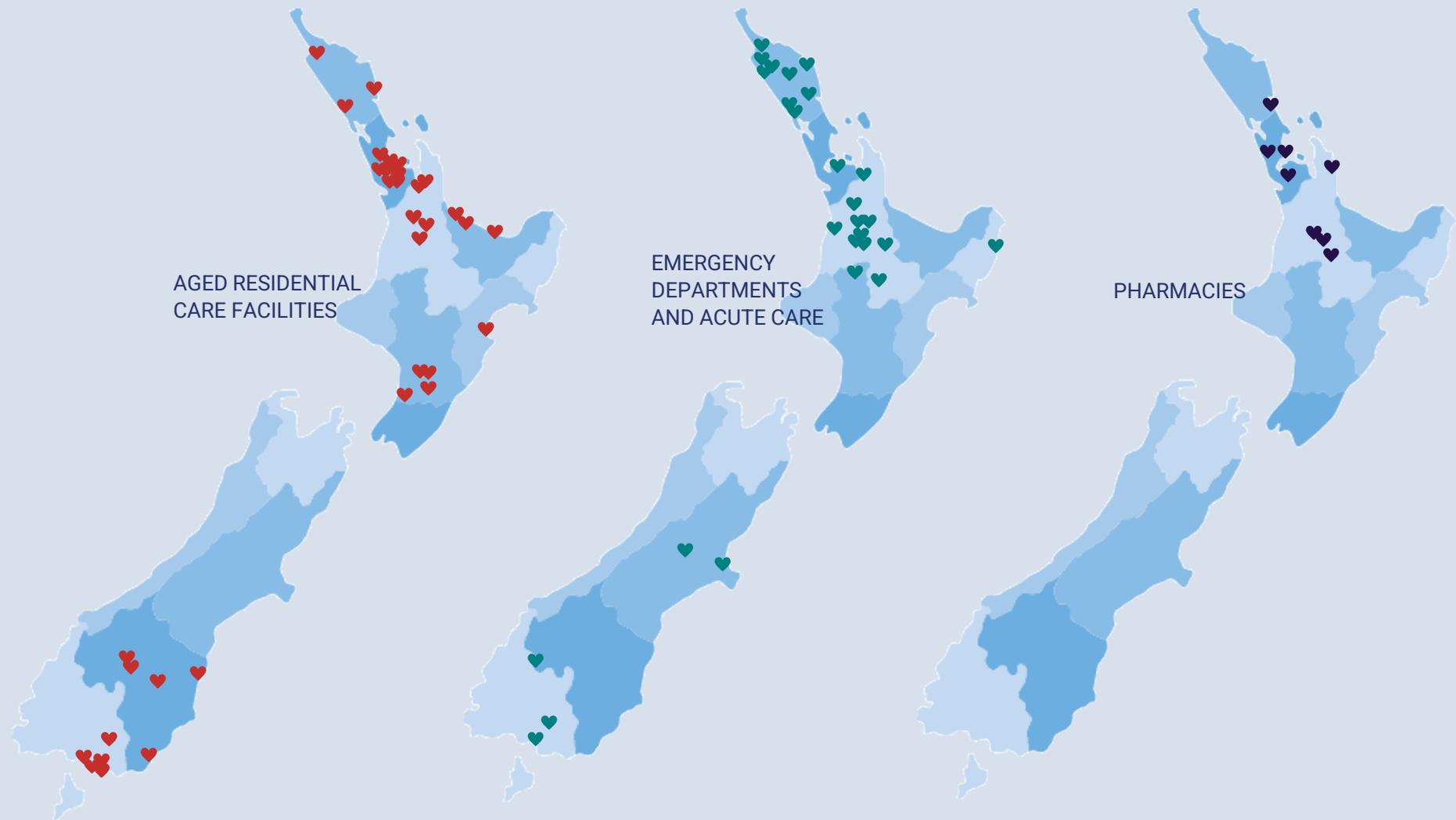
Fostering strong
relationships in
healthcare and beyond

EFFECTIVE COMMUNICATION RONGO

Approaching interactions
with the intention to
deliver results



PROUDLY SUPPORTING HEALTHCARE PROVIDERS ACROSS THE MOTU



EASING PRESSURE FROM EDs AND OTHER HEALTH PROVIDERS

We work on the frontlines too and we know how overloaded our health system can get. Burnout has become commonplace as clinical staff struggle to cope with relentless demand. And, with acute hospital presentations growing at twice the rate of our population, it's not going to let up anytime soon. But we can assist our healthcare colleagues by providing an alternate route to care.

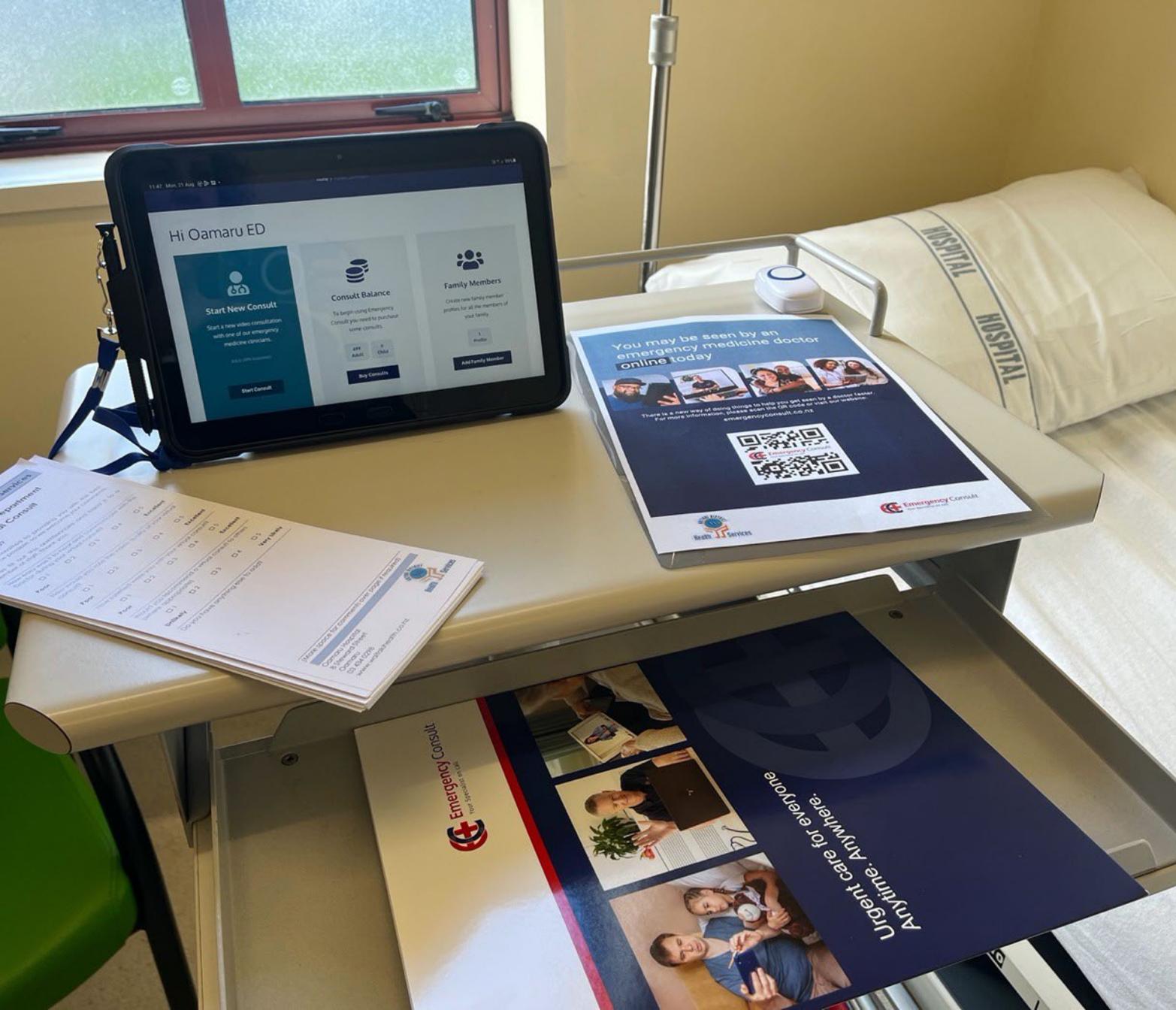
- Aged Residential Care
- Rural Health Providers
- Emergency Departments
- Ambulance Services
- Community and Nurse-led Clinics
- Pharmacies



DIRECT ACCESS TO FIRST-CLASS EMERGENCY CARE FOR ALL NEW ZEALANDERS

Our friendly doctors are there for you and your family whether you're at home, work, on holiday or on the side of a sports field. Our video consult ("telehealth") service has been designed with everyday kiwis in mind; you're quickly connected to an experienced Emergency Department (ED) doctor regardless of where you are or what time it is.

- Domestic Travelers
- Families
- Students Studying Away
- Rural and Remote Workers
- Athletes / Weekend Warriors
- Trades People
- Elderly



11:37



📍 emergencyconsult.co.nz

✉ goreed@ec.co.nz

📞 0225665280

🤖 Android 10

🌐 Chrome 114

🕒 54 secs

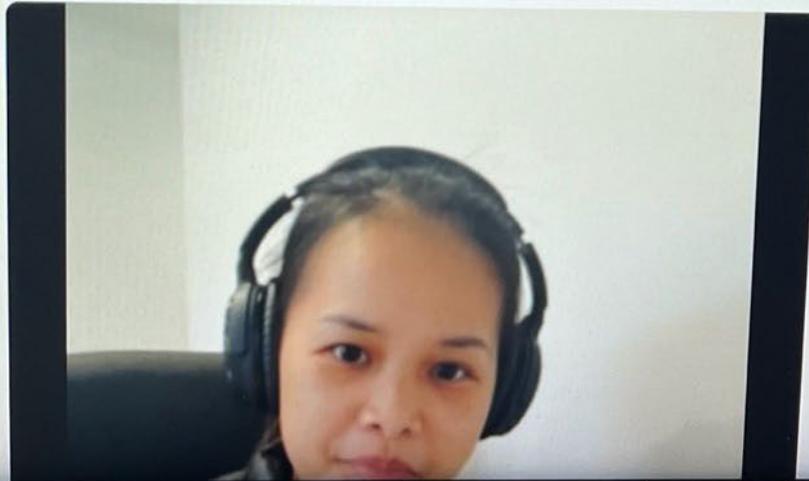


Consultation

Home / Patient Dashboard / Patient Session

 NZ, Christchurch
ED

 Nurse Honey Bardelas



End Consult

Click here to end the consult when you have finished talking with the nurse.

! **Trouble Seeing or Hearing the Nurse?**

If you are having trouble seeing or hearing the nurse, click here to refresh your video chat.

[Refresh Video Chat](#)



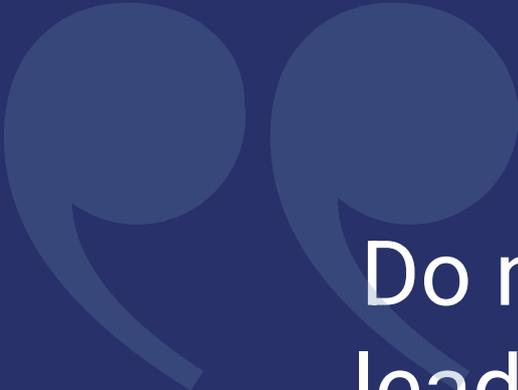












Do not go where the path may
lead, go instead where there is
no path and leave a trail.

- Ralph Waldo Emerson



Ngā manaakitanga.

Making healthcare easy for anyone, anytime, anywhere.

Kia ngāwari ai te rongoā mo tētehi tangata, ahakoa he aha, ahakoa he aha



Emergency Consult
Your Specialist on call