

BULLYING AND WORKPLACE VIOLENCE

NZNO Library Resource Guide

The NZNO library has prepared a list of resources for members about bullying and violence in the nursing workplace, available either for direct download or to borrow from the library:

REPORTS

Blackwood, K., D'Souza, N., & Sun, J. (2019). *Understanding management competencies for managing bullying and fostering healthy work in nursing*. School of Management, Massey University; College of Nurses Aotearoa.
<https://www.nurse.org.nz/managing-bullying-fostering-health-work-in-nursing.html>

New Zealand Nurses Organisation. (2014). *Employment factsheet: Workplace bullying*.
<http://www.nzno.org.nz/Portals/0/publications/Workplace%20bullying.pdf>

New Zealand Nurses Organisation. (2013). *Employment factsheet: Workplace bullying: The complaints process*.
<http://www.nzno.org.nz/Portals/0/publications/Workplace%20bullying%20-%20the%20complaints%20process,%202013.pdf>

New Zealand Nurses Organisation. (2019). *Position statement: Bullying*.
<https://www.nzno.org.nz/LinkClick.aspx?fileticket=5OY8Jflm1mA%3d&tabid=109&portalid=0&mid=4918>

New Zealand Nurses Organisation. (2020). *Employment survey 2019; Research advisory paper: Violence and aggression against nurses*.
<https://www.nzno.org.nz/LinkClick.aspx?fileticket=IcYhOFLMnN0%3d&tabid=109&portalid=0&mid=4918>

ARTICLES

Clark, C. M. (2019). Fostering a culture of civility and respect in nursing. *Journal of Nursing Regulation*, 10(1), 44-52.
[https://doi.org/10.1016/S2155-8256\(19\)30082-1](https://doi.org/10.1016/S2155-8256(19)30082-1)

Hogh, A., Baernoldt, M., & Clausen, T. (2018). Impact of workplace bullying on missed nursing care and quality of care in the eldercare sector. *International Archives of Occupational and Environmental Health*, 91, 963–970.
<https://doi.org/10.1007/s00420-018-1337-0>

Johnson, A.H.; & Benham-Hutchins, M. (2020). The Influence of bullying on nursing practice errors: A systematic review. *AORN Journal*, 111(2), 199-210.
<https://doi.org/10.1002/aorn.12923>

Karatuna, I., Jonsson, S., & Muhonen, T. (In Press) (2020) Workplace bullying in the nursing profession: A cross-cultural scoping review. *International Journal of Nursing Studies*, Article 103628.

<https://doi.org/10.1016/j.ijnurstu.2020.103628>

Kim, S., Bochatay, N., Relyea-Chew, A., Buttrick, E., Amdahl, C., Kim, L., Frans, E., Mossanen, M., Khandekar, A., Fehr, R., & Lee, Y-M. (2017). Individual, interpersonal, and organisational factors of healthcare conflict: A scoping review. *Journal of Interprofessional Care*, 31(3), 282-290. <http://dx.doi.org/10.1080/13561820.2016.1272558>

<http://dx.doi.org/10.1080/13561820.2016.1272558>

Kobayashi, Y., Oe, M., Ishida, T., Matsuoka, M., Chiba, H., & Uchimura N. (2020). Workplace violence and its effects on burnout and secondary traumatic stress among mental healthcare nurses in Japan. *International Journal of Environmental Research and Public Health*, 17(8), 2747. <https://doi.org/10.3390/ijerph17082747>

Minton, Claire, & Birks, Melanie. (2019). "You can't escape it": Bullying experiences of New Zealand nursing students on clinical placement. *Nurse Education Today*, 77, 12–17. <https://doi.org/10.1016/j.nedt.2019.03.002>

O'Connor, T. (2020). What causes bullying and how can it be reduced? *Kai Tiaki Nursing New Zealand*, 26(3), 22-24. <http://www.nzno.org.nz/services/journals - kai tiaki/kai tiaki nursing new zealand>

O'Flynn-Magee, K., Rodney, P., Pearson, M., Burnay, M.A., Daly, Z. (2020). Interrupting the cycle of bullying witnessed or experienced by nursing students: An ethical and relational action framework. *Nurse Education Today*, 91, Article 104458.

<https://doi.org/10.1016/j.nedt.2020.104458>

Olsen, J. M., Aschenbrenner, A., Merkel, R., Pehler, S.-R., Sargent, L., Sperstad, R. (2020). A Mixed-methods systematic review of interventions to address incivility in nursing. *Journal of Nursing Education*, 59(6), 319-326.

<https://doi.org/10.3928/01484834-20200520-04>

Purpora, C., Cooper, A., Sharifi, C., Lieggi, M. (2019). Workplace bullying and risk of burnout in nurses: A systematic review protocol. *JBISRIR-D-19-00019*, 17(12), 2532-2540.

<https://doi.org/10.11124/JBISRIR-D-19-00019>

Shi, L., Li, G., Hao, J., Wang, W., Chen, W., Liu, S., Yu, Z., Shi, Y., Ma, Y., Fan, L., Zhang, L., & Han, X. (2020). Psychological depletion in physicians and nurses exposed to workplace violence: A cross-sectional study using propensity score analysis. *International Journal of Nursing Studies*, 103, Article 103493.

<http://doi.org/10.1016/j.ijnurstu.2019.103493>

Yarbrough, J. R., & Davis, L. A. (2019). Bullying behavior does not support the normal standard of care. *Journal of Nursing and Healthcare Management*, 2(1).

<http://doi.org/10.18875/2639-7293.2.101>

WEBSITES

American Nursing Association resource on Violence, Incivility & Bullying:

<https://www.nursingworld.org/practice-policy/work-environment/violence-incivility-bullying/>

Australian Nursing & Midwifery Federation Policy Statement on Bullying in the Workplace:

http://anmf.org.au/documents/policies/P_Bullying_in_the_workplace.pdf

Canadian Nurses' Association and the Canadian Federation of Nurses' Unions Joint Position Statement on Workplace Violence and Bullying:

https://www.cna-aiic.ca/-/media/cna/page-content/pdf-en/workplace-violence-and-bullying_joint-position-statement.pdf?la=en&hash=9B44AFDCF89D12F6720B1A5F7FC6465E067E16DD

ICN Position Statement on Prevention and Management of Workplace Violence:

https://www.icn.ch/sites/default/files/inline-files/PS_C_Prevention_mgmt_workplace_violence_0.pdf

NZ Government Online Bullying via Social Media resource: <https://www.keepitreonline.govt.nz/online-bullying/#online-bullying-via-social-media>

NZ WorkSafe Bullying Tools and resources:

<https://worksafe.govt.nz/topic-and-industry/bullying/>

NZNO Workplace Bullying resource:

<https://www.nzno.org.nz/bullyfree>

RCN resource on Bullying and Harassment:

<https://www.rcn.org.uk/get-help/rcn-advice/bullying-and-harassment>

RCN resource on Violence in the Workplace:

<https://www.rcn.org.uk/get-help/rcn-advice/violence-in-the-workplace>

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<https://www.nzno.org.nz/resources/library>

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